

CHAPTER 2 - INSTALLING WEB STUDIO 4.0

System Requirements

Before Installing Web Studio on your PC, please make sure that your computer meets the following system requirements:

If you are installing an upgrade, make sure Web Studio 1.0, 2.0, or 3.0 as appropriate for your upgrade type, is installed on your hard drive (any version is OK, Complete, Express, etc.)

Microsoft Windows 98/ME/NT/2000/XP or higher

Pentium 400mhz or higher Central Processing Unit (CPU)

At least 128 MB of RAM, 256 MB preferred

At least 30 MB of free space on your hard drive

4X CD ROM drive, 8X preferred

Microsoft's Internet Explorer 5.5 or higher

About the Graphic Content in the Web Studio 4.0 Download

Web Studio's complete set of rich content contains hundreds of megabytes of images and other graphics. It would take many hours to download that much content with a 56K modem. Web Studio, therefore, contains a reduced set of graphics in order to make it download-friendly.

The full Web Studio graphic content is available for free download in the *Resources->Content Gallery* section of WebStudio.com. Please visit it and browse the available packages for content that you can download and add to your site. The content has been packaged into download friendly sized collections and it automatically installs itself into your Web Studio 4.0 Galleries.

See *Chapter 5 – Working With The Galleries* for specific instructions on how to automatically add content from the WebStudio.com web site to your Web Studio 4.0 Galleries.

Installing Web Studio 4.0

The Web Studio Setup program will make installation very easy.

First, be sure that you have no other programs running on the computer. They could potentially interfere with the install process. (This is especially true of Anti-virus programs. Disable or turn off any Anti-virus programs before installing Web Studio!)

If you haven't downloaded Web Studio 4.0 or the Web Studio 4.0 upgrade yet, go to <http://www.webstudio.com> and purchase the appropriate product. This will lead you to the Download page for the upgrade software. Follow the directions on that page to download the software to your machine.

If you are using Internet Explorer or AOL as your Internet browser, the installation will happen automatically once the download starts.

If you are using Netscape Navigator as your Internet browser, follow the directions on the Download page and the Web Studio Installer file will be placed on your desktop. Double click on the Web Studio Installer file's icon to start the installation.

Once the installation starts follow the directions in the installation wizard.

To run Web Studio after the installation has completed simply double click on the Web Studio 4.0 icon on the desktop or go to the Start Menu, to Programs, to BackToTheBeach and choose Web Studio 4.0.

Upgrade From 2.0, 3.0 Note: If you are upgrading from a previous version of Web Studio, you must have that Web Studio installed on your machine prior to installing.

Note: You may want to Save the installer on your computer so you won't have to re-download it in case you have to re-install it. To do this, simply tell it to Save when the initial download dialog comes up. Save it to a place you'll remember on your computer. When the download has completed, go to that folder and double click the installer. Its name will start with "WebStudio". Once you double click it, the installation will start.

Reinstalling and Repairing Web Studio 4.0

If you have downloaded an Update to Web Studio 4.0; if you have any problems with your computer that cause Web Studio to malfunction; or perhaps you think you have a corrupted file in your Web Studio folder, running the Installer will enable you to Repair your Web Studio.

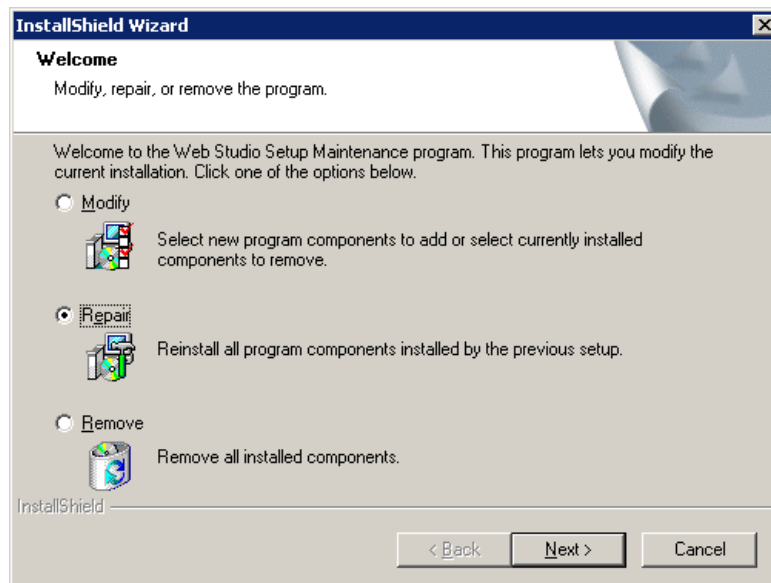
If you have downloaded an Update, you *may* see the Installer come up in Maintenance mode as shown below.

If you want to reinstall or repair Web Studio 4.0 and you have saved the Web Studio installer on your disk, simply run it again. You will see the Installer come up in Maintenance mode as shown below.

If you do not have the installer on your disk, follow the instructions below to re-download the installer and then follow the following directions.

Click on the Repair Button to reinstall Web Studio's files. It will find and replace any damaged files, except for those that you've modified. For example, your Galleries will not be affected by a Repair, your document files will not be affected by Repair. Once you've clicked the Repair button, click Next. The Installer will repair or update your Web Studio.

If you want to Uninstall Web Studio 4.0, click the Remove button and then click Next. This will completely remove all of the files Web Studio installed on your computer. The files you've created will not be removed.



Re-Downloading Web Studio from the Web Studio.com Web Site

Web Studio.com was designed to enable you to re-download your software whenever you need. If you have upgraded to a new computer, if your hard drive failed, if you want to place Web Studio on your new laptop, you can download the software at will.

- First open your internet browser and go to <http://www.webstudio.com>

- Click on the *MyAccounts* link near the top left of the web page. This will take you to the Log-In page.



- Log-In using the email address and password you used to purchase your Web Studio.
- Once you're logged in, click on the *Order History* link on the upper right of the web page. This will bring you to the order history page which lists all of the purchases you've made on the site.



- Click on the *Download* link next to the receipt for the software you want.
- This brings you to the download page. Click on the *Download* link for the product you want to download.
- The Installer will now automatically download and open.

Note: you can Save the installer to your disk if you like. To do this, follow the directions for using Netscape to download. The installer will download, and then you'll have to launch the installer once it has completed its download. Many people prefer to have a copy of the installer on their computer so they don't have to go back to the site to download if needed.

Registering Web Studio 4.0

Web Studio 4.0 requires that you register your software when you first start it. Web Studio makes the registration process easy.

Run Web Studio as you normally would. The Registration dialog comes up.

Enter the Registration number you were given when you purchased Web Studio 4.0 from the WebStudio.com web site.

If you don't have your registration number:

- Refer to your receipt that you printed when you made your purchase;
- Didn't print it? Look at your email. There should be an email waiting for you from webstudio.com that contains your registration number. It is the same as your receipt number.



- Didn't get the email? Go to <http://www.webstudio.com/> and log in by pressing the MyAccount button in the upper left navigation bar.
 - Note: if you didn't get your email you may have entered your email erroneously when you purchased Web Studio. Contact support@webstudio.com if you think this has happened.



- Log in with your email and password. Click ID Log In. This will take you to your MyAccount Page. Click Order History in the upper right navigation bar.



- This will take you to your Order History page.

| Order # | Date | Amount |
|----------------------------|-----------|---------|
| 9WUAEH27QVCG8M6H78JE96JD71 | 5/29/2002 | \$39.92 |

WebStudio.com keeps track of all of your purchases so you can go back later and retrieve your Registration numbers, show proof of purchase, enable you to re-download software you purchased, etc. Look at the order numbers listed and their dates. Find the one that matches your Web Studio 4.0 purchase and click on its order number. This will show you the receipt for your purchase. Verify that this is the correct one, if not click the Back button in your browser and try another.

- Once you've found the correct receipt, you've found the correct registration number. The *registration* number is the same as your *receipt* or *order* number.

Receipt # 9WUAEH27QVCG8M6H78JE96JD71

Now that you have your registration number, type it into, or paste it into the Registration dialog box.

Next enter your email address. This is the one you used to Register at WebStudio.com when you purchased your upgrade and when you logged in to get your Receipt or Registration number.

Press the Register button. Web Studio will then connect to the Internet and register your software at WebStudio.com.

If there is a problem, double check the information you entered. Check to insure you typed the numeral 1 instead of a lower case L, that you type a zero (0) and not the letter "O". Check your email address. Then try again.

The information transferred is simply your Registration number, email address and the product code for the product you are registering. This data is all that is necessary to insure that you are a valid Web Studio owner.

Once you are registered, you will not see the Registration dialog box again.

Common Registration Problems

- Connect to the Internet before trying to register. If you have a dial-up modem, your service may have problems dialing and connecting to the net and registering your software all simultaneously. Connect to the net first, and then run Web Studio 4.0.
- The letter "O" is not used in Registration/Receipt numbers; use the numeral "0" instead.
- Mistyping the Registration/Receipt number: Try copying it from your Receipt E-Mail and pasting it into the Registration dialog.
- The E-Mail address entered is not the same as the one used to register at WebStudio.com. Many times, a typo occurs during one of the registration processes: at WebStudio.com or with Web Studio 4.0. To check your address go to WebStudio.com and follow the directions above under "*If you don't have your registration number*" to log in. If you cannot log in, you probably misspelled your E-Mail address when you registered at WebStudio.com. To correct this, send an email to support@webstudio.com with your name and registration number and a description of the problem. We will email you back instructions on how to fix the problem.
- Finally, are you using a firewall? If so, turn it off, register, then turn it back on. Your firewall may not be allowing Web Studio to send the info it needs and receive the info the server send it. If you are behind a corporate firewall, ask your IT manager to enable Web Studio to go thru the firewall. Once you have registered, he can reset the firewall to the original settings. Registration is the only function WS performs that needs the firewall opened.